

Central Hindu Military Education Society, Bhonasala Military College, Rambhoomi, Nashik-05

## **ACTION TAKEN REPORT ON**

## STUDENTS' SATISFACTION SURVEY

## ACADEMIC YEAR: 2021-22

To deal with absenteeism of almost 17% students, following actions have been taken: The teacher discussed with the students to find out the reason for the absence. Periodical meetings of parents/guardians and students were held to realize the importance of attendance. The mentormentee program is already running in the college to address the problems of the students. The amazing positive feedback indicates the cordial relationship between students and library staff. Library staff was felicitated by college management at an annual function. A staff training program to enhance communication and interpersonal skills was designed to ensure good interaction with students. A committee was formed to monitor staff-student interaction. Almost 81 % students agreed that online resources are available and accessible in the library. This positive feedback highlights the effectiveness of the college's efforts to provide digital learning materials by connecting students across the globe. Timely guidance was provided by library staff to identify any barriers to those students who are facing problems to access online study materials. To ensure uninterrupted internet connection for students in the library, high speed internet modems are installed with AMC. This college is sole military college in the state, which imparts military training to the students. The training and environment helps to have discipline among the students of the college. A training program focused on improving communication and interpersonal skills was designed for staff to ensure better interaction with students. A grievance box has been kept in the college premises for students to submit their grievances or feedback. And a committee has been appointed under the guidance of the respected principal to resolve the complaints and problems. Keeping in mind the need for effective communication system between the faculty, staff and students of the college, the college has created social media accounts/groups like Telegram, WhatsApp along with traditional methods like notice boards/out-of-office displays. The college is working hard to provide all the basic and necessary facilities to the students' i.e. smart boards, qualified and trained faculty, organizing guest lectures, seminars, workshops, conferences, field visits, study tours, placement cells, as well as, between students and office, library staff.

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