



Central Hindu Military Education Society,
Bhonsala Military College,
Rambhoomi, Nashik-05

STUDENTS' SATISFACTION SURVEY

ANALYSIS REPORT

ACADEMIC YEAR: 2018-19

Introduction and Objectives:

Central Hindu Military Education society's Bhonsala Military College, Nashik was established in 1986. The college aims at overall students' development that includes academic studies and intellectual and physical development. The college aims to encourage students for competitive exams and to take up their career in armed forces. In the last month of the every academic year a survey is conducted to assess the satisfaction of students regarding curriculum, teaching, learning, evaluation and infrastructure of the college. Positive as well as negative feedback provide a way to improve the quality of the teaching learning process in the college. Feedback from all the students is a contributing factor to improve the overall working of the college.

Methodology:

In academic year 2018-19, students were asked to fill a feedback form provided by college via Google forms.

Design of feedback:

The responses from students for the overall development of college are collected using five likert scale.

- 1) Strongly agree.
- 2) Agree.
- 3) Neutral.
- 4) Disagree.
- 5) Strongly disagree

Data coding:

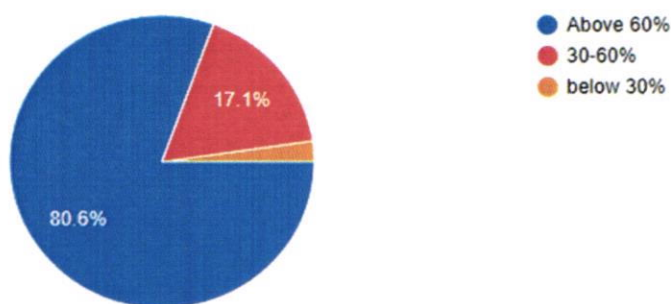
Least is the best method to code data. It means that lowest rank is given to strongly agree response and next rank is given to agree response and so on.

- 1) Strongly agree: 1
- 2) Agree: 2
- 3) Neutral: 3
- 4) Disagree: 4
- 5) Strongly disagree: 5

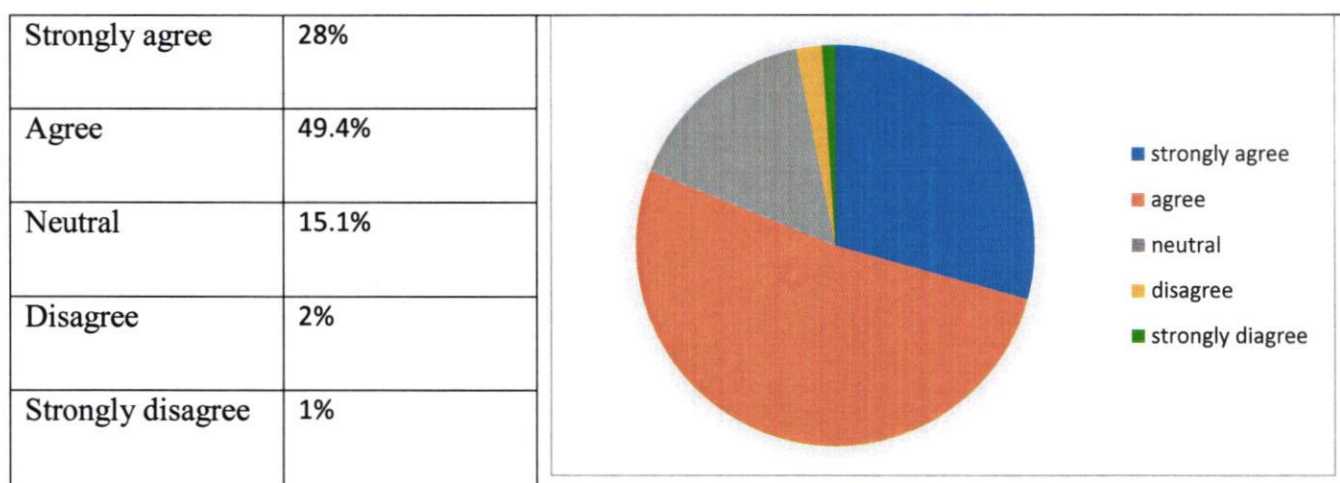
Analysis of feedback:

Feedback was collected and analysed by Feedback analysis committee of the college. Responses of each student are obtained on each parameter in terms of percentage. Analysis is presented in a tabular and graphical representation as follows.

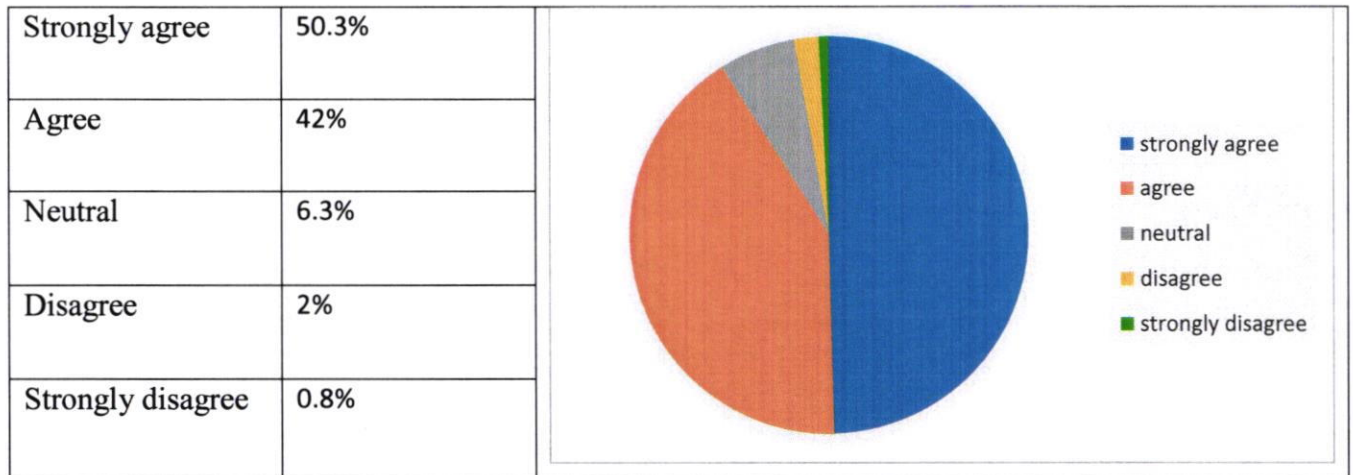
1. My Attendance for A.Y. 2018-19 is



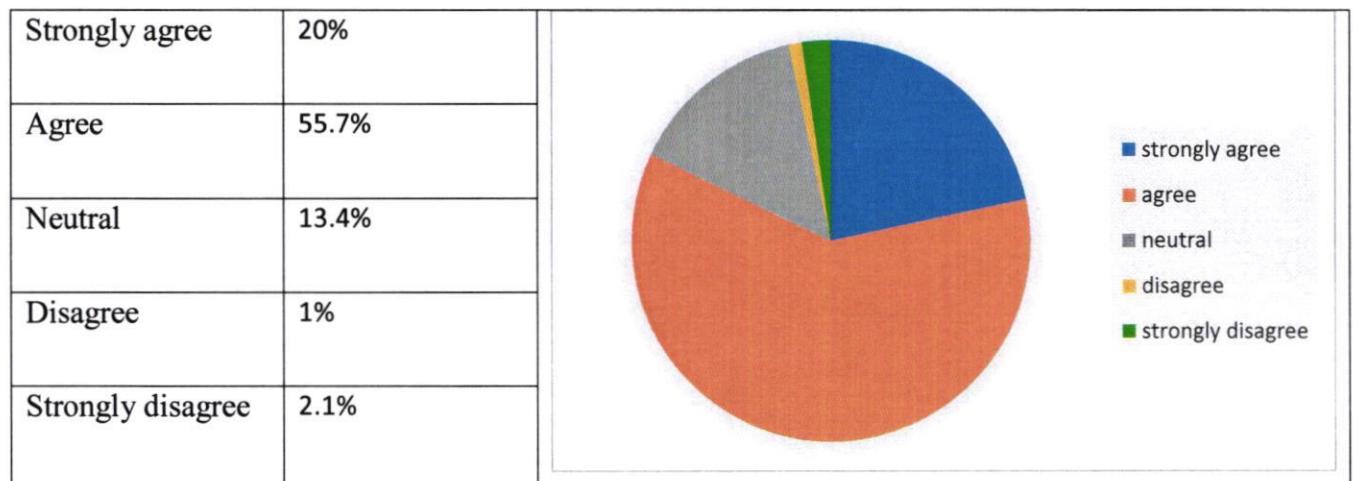
2. The college office staffs are very co-operative and helpful?



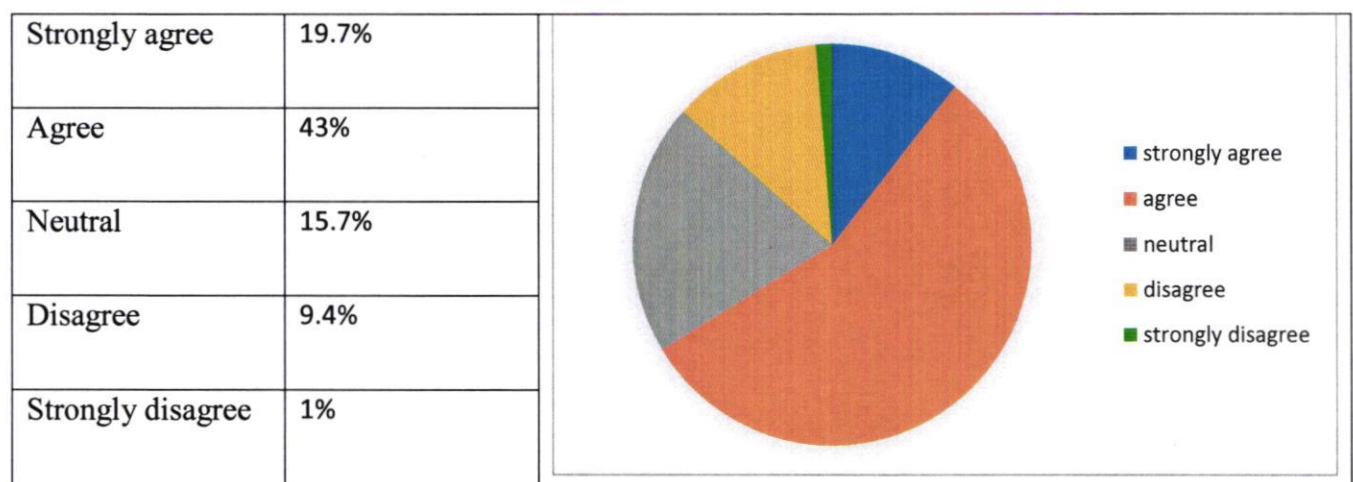
3. The college library staffs are very co-operative and helpful?



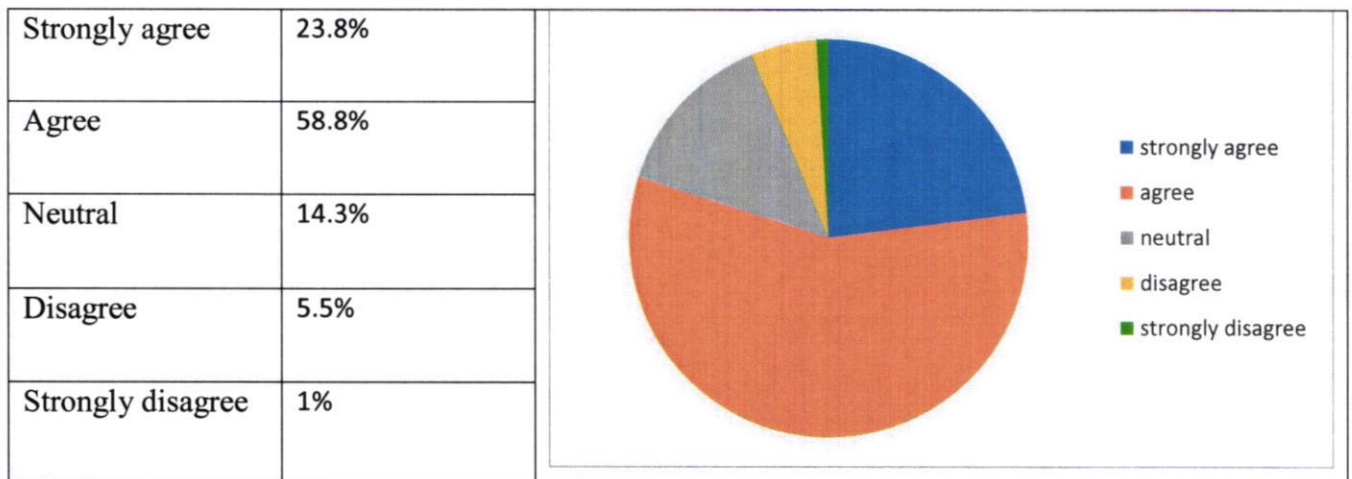
4. Online resources are available and accessible in the library?



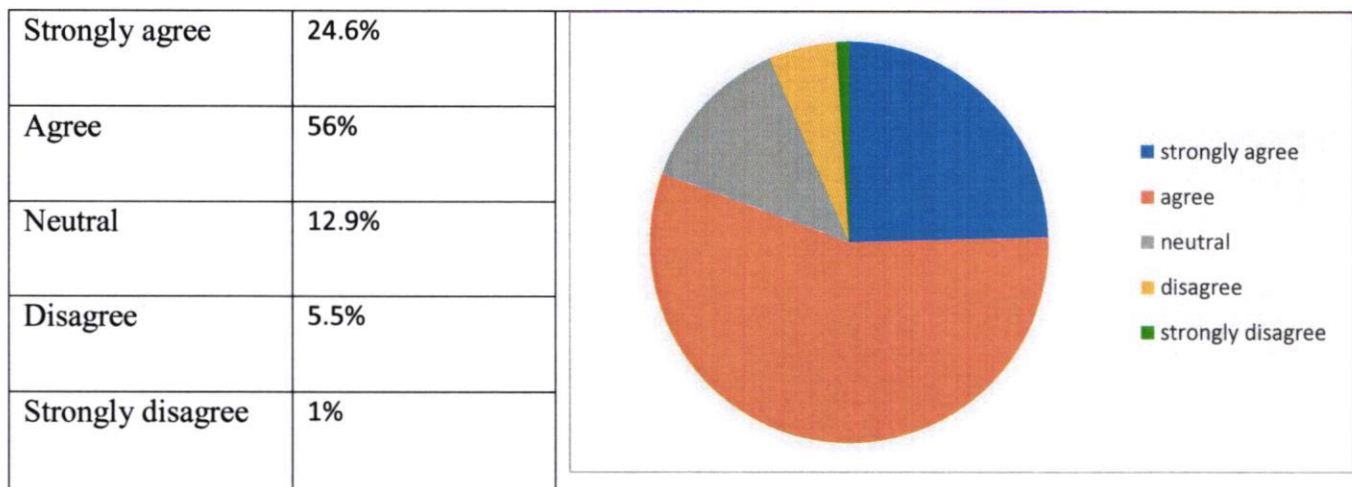
5. Internet facility provided in the library is satisfactory



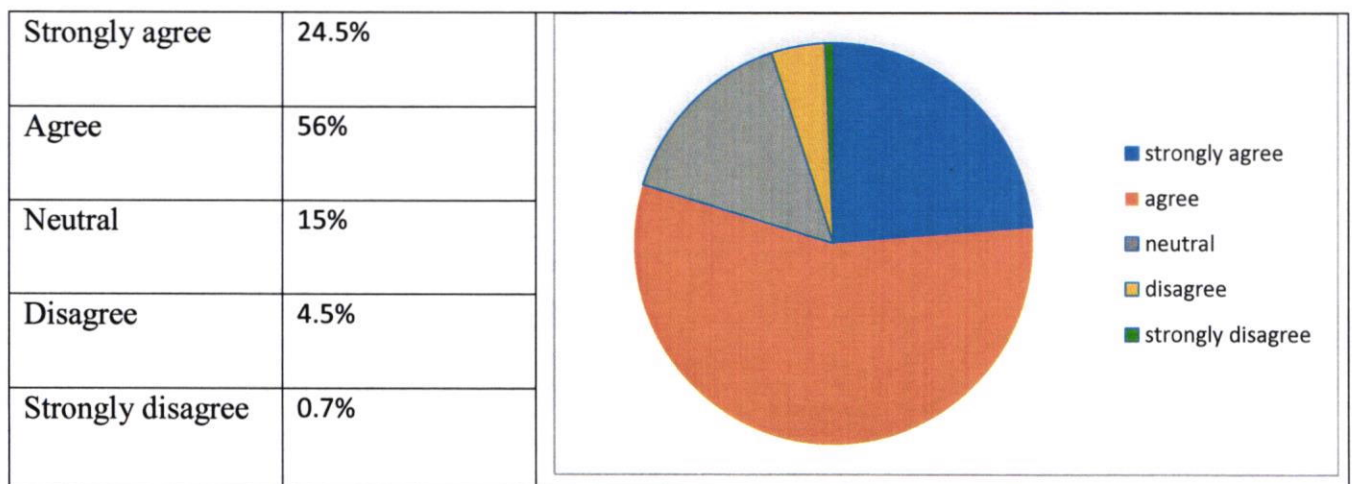
6. All the prescribed books, reading material pertaining to our courses are available in the library



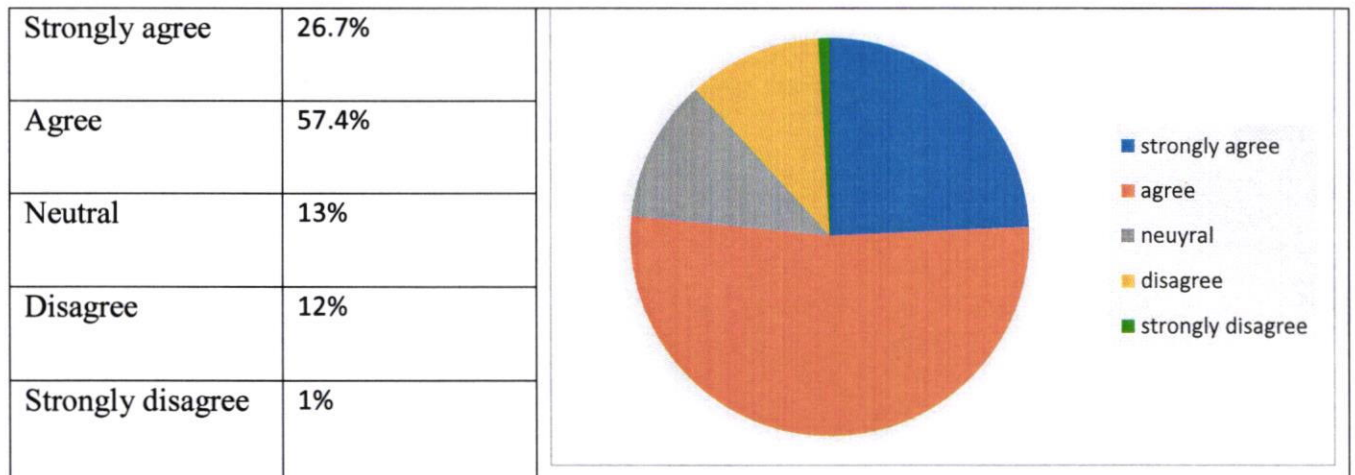
7. All the equipment's required for our courses are available in the laboratory?



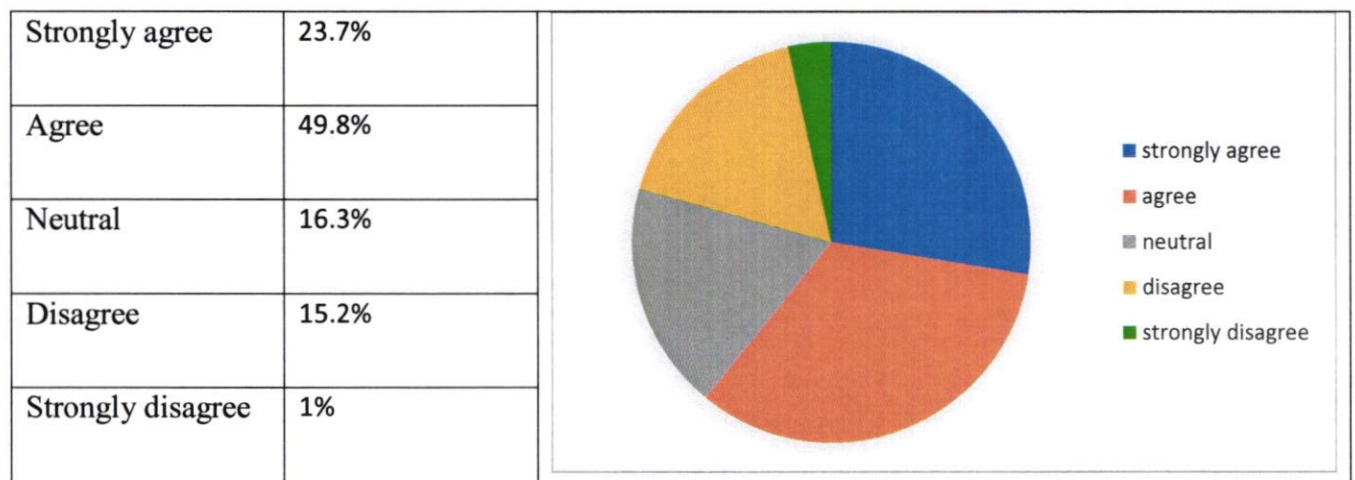
8. All the equipment's required for our courses are in good condition in the laboratory?



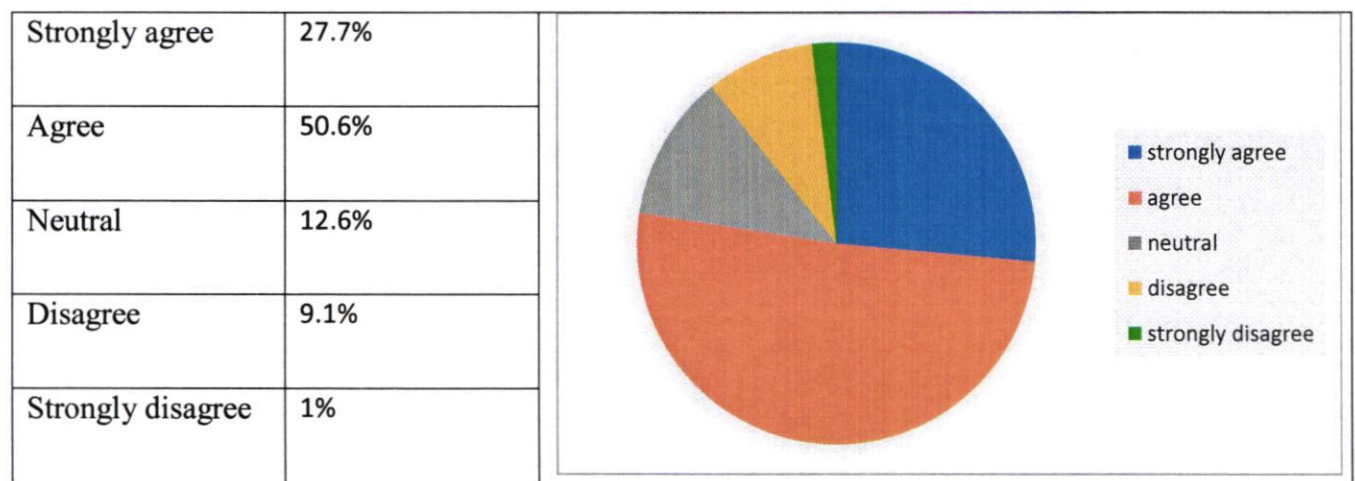
9. Separate common rooms are available for girls and boys?



10. Toilets, washrooms and class rooms are always properly cleaned and maintained?

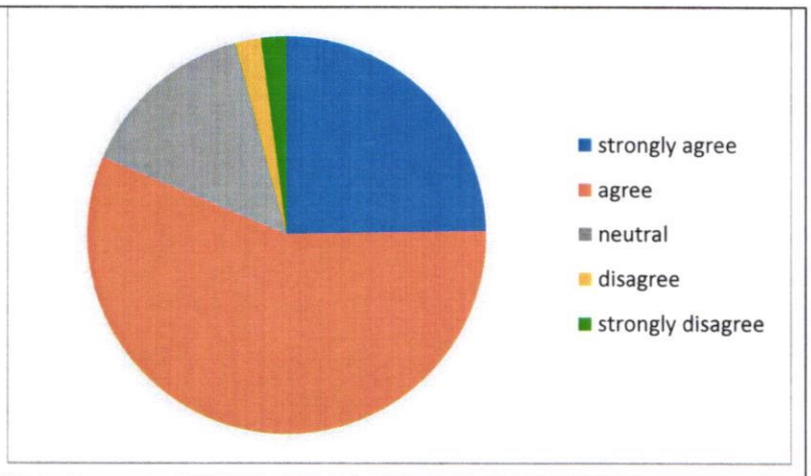


11. Clean drinking water is available in the college premises?



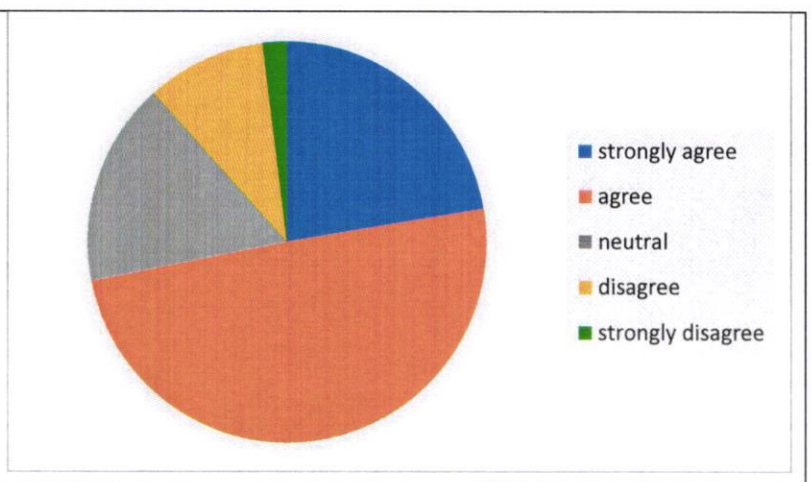
12. The college campus is equipped with adequate power supply?

Strongly agree	24%
Agree	55%
Neutral	14.1%
Disagree	2%
Strongly disagree	1%



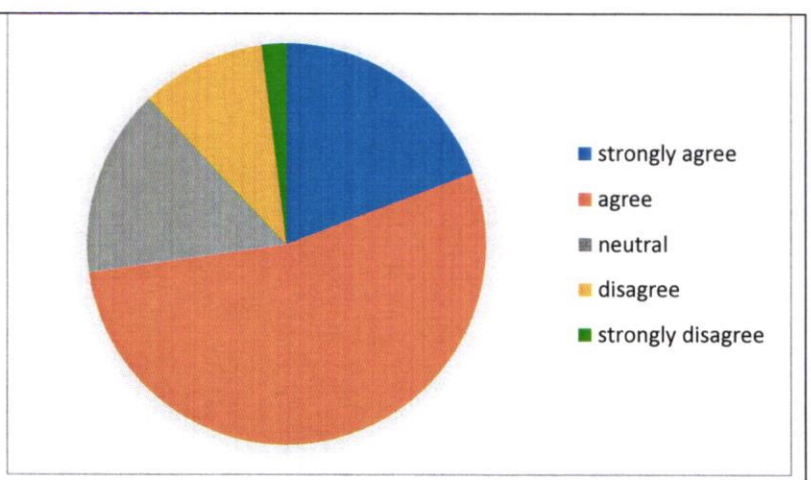
13. All your grievances / problems are attended well in time?

Strongly agree	23.7%
Agree	50.3%
Neutral	16.4%
Disagree	10.6%
Strongly disagree	1%

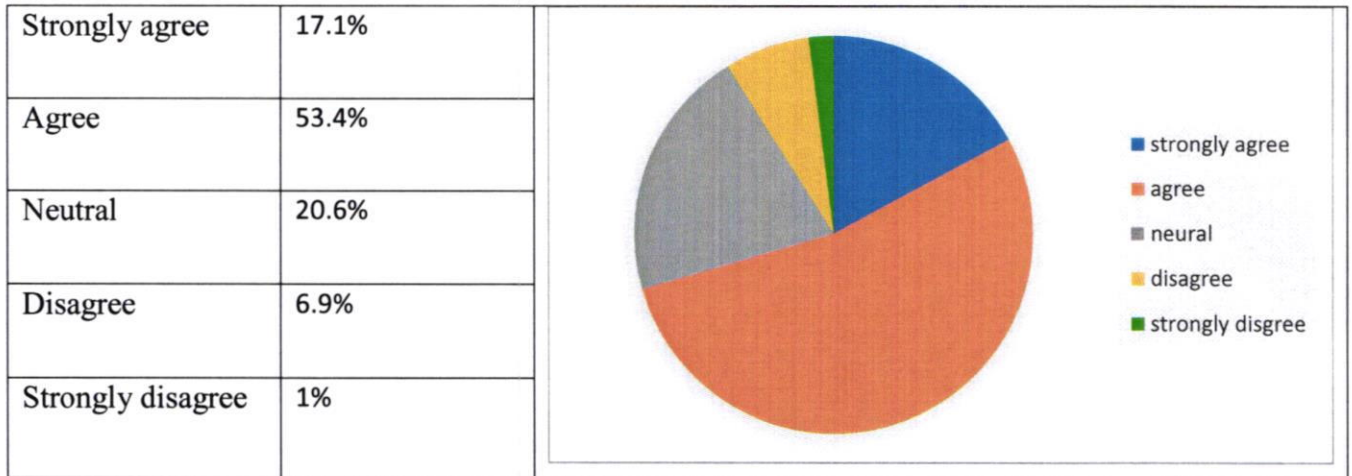


14. The functioning of the placement cell of the college is satisfactory?

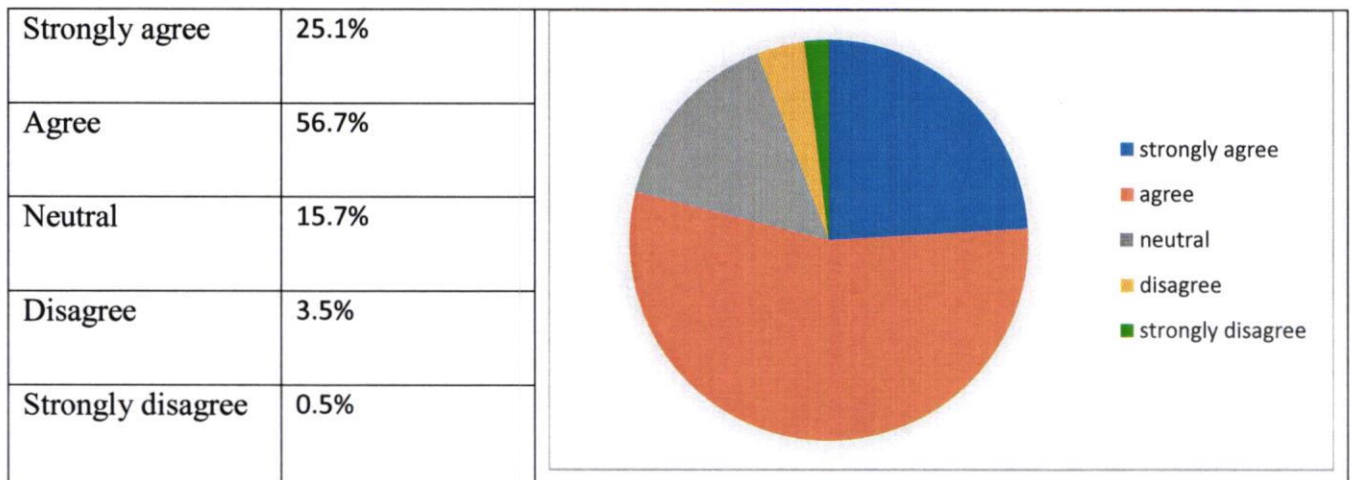
Strongly agree	18.9%
Agree	49.6%
Neutral	15.9%
Disagree	10.1%
Strongly disagree	1%



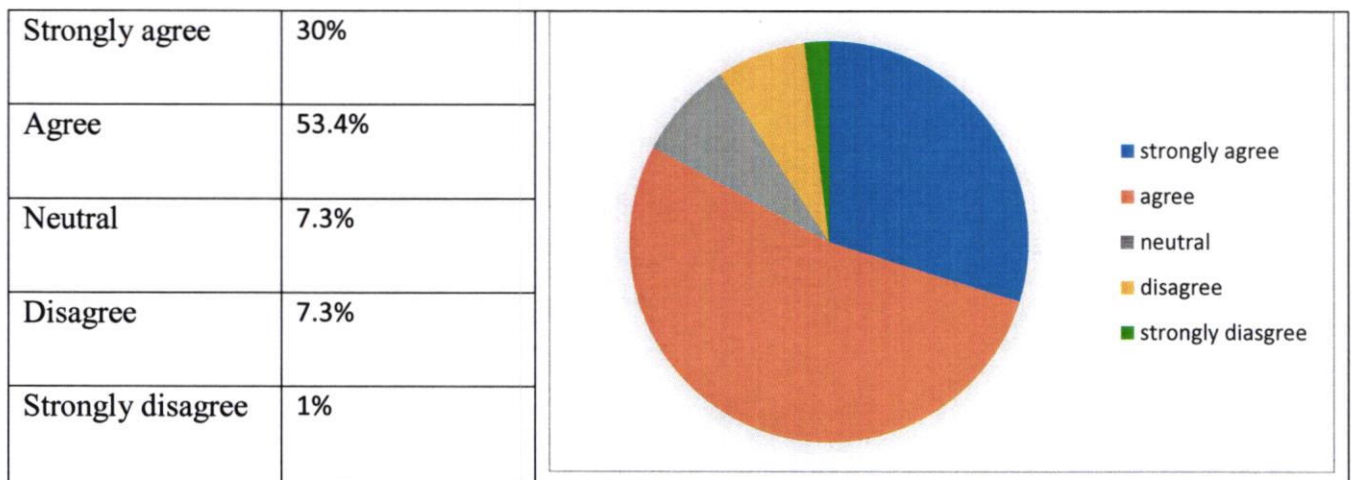
15. The college takes interest in strengthening its ties with industries, professional bodies etc?



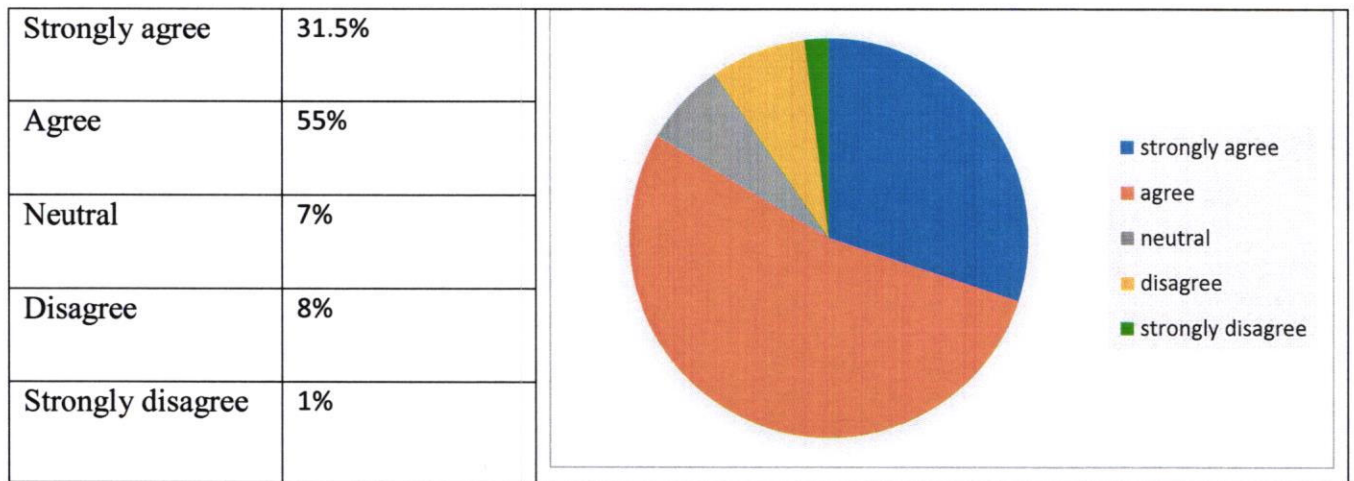
16. The overall teaching and mentoring process of the college is excellent?



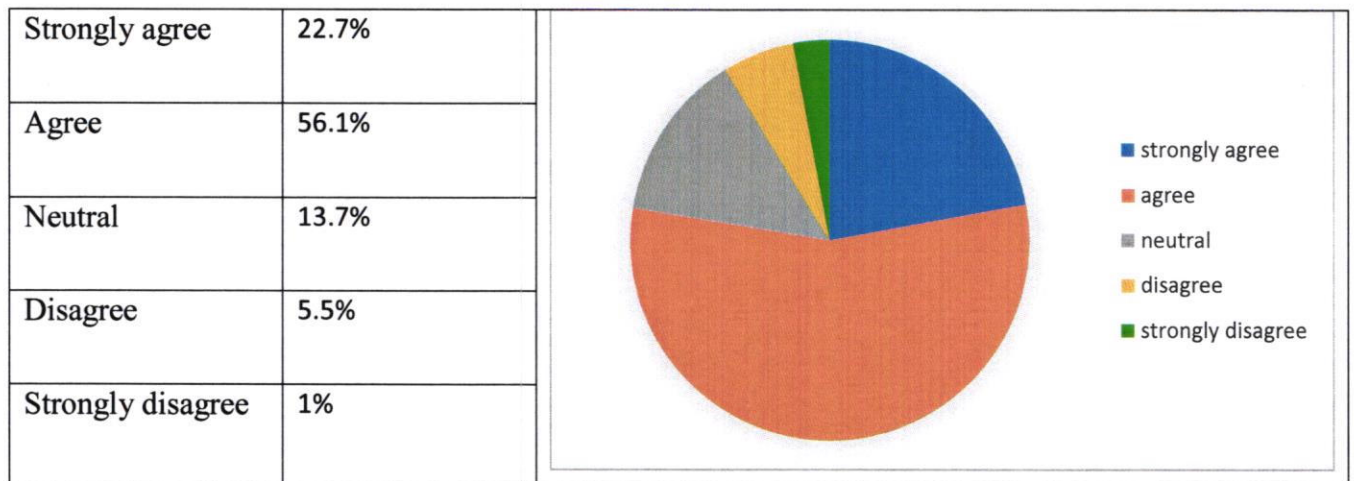
17. The overall security / safety in the college campus is satisfactory.



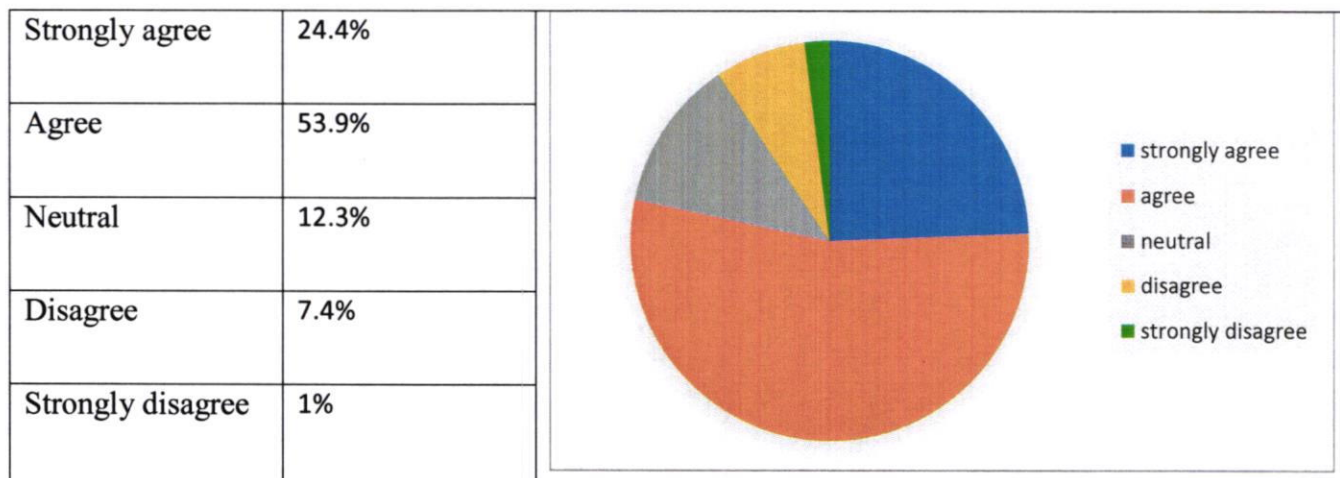
18. The overall discipline in the college is satisfactory.



19. The College has effective communication system?



20. The overall facilities provided by the college are satisfactory?



Conclusion:

Feedback of the students for college was analysed and opinion of each student on different parameter is obtained in terms of percentage. From the feedback, the conclusions are: about 28% strongly agree, 49.4% agree to the college staff is very co-operative and helpful. 50.3% strongly agree and 43% agree with the fact that college library staff is very co-operative and helpful. 20% of students strongly agree and 55.7% agree that online resources are available and accessible in the library. 19.7% of students strongly agree and 43% agree that internet facility provided in library is satisfactory. 23.8% strongly agree and 58.8% agree that all prescribed books, reading material pertaining to their courses are available in the library. 24.6% strongly agree and 56% agree that all necessary and required equipment required for their courses are available in laboratory. 24.5% strongly agree, 55% agree all equipment required for courses are in good condition in the laboratory. 26.7% strongly agree and 57.4% agree that there are separate common rooms available for girls and boys. 23.7% strongly agree and 49.8% agree that toilets, washrooms and class rooms are always properly cleaned and maintained. 27.7% strongly agree and 50.6% agree that clean drinking water is available in college premises. 24% of students strongly agree and 55% agree that college campus is equipped with adequate power supply. 23.7% strongly agree and 50.3% agree with the fact that all grievances/ problems are attended well in time. 18.9% strongly agree and 49.6% agree that functioning of placement cell of college is satisfactory. 17.1% strongly agree and 53.4% agree that college takes interest in strengthening its ties with industries, professional bodies, etc. 25.1% strongly agree and 56.7% agree that overall teaching and mentoring process of college is excellent. 30% strongly agree

and 53.4% agree that overall safety/security in college campus is satisfactory. 31.5% strongly agree and 55% agree that overall discipline in college is satisfactory. 24.4% strongly agree and 53.9% agree that college staff always maintains cordial relations with students. 22.7% strongly agree and 53.4% agree that college has effective communication system. 22.7% of students strongly agree and 56.1% agree that overall facilities provided by college are satisfactory.

Suggestions:

According to the feedback forms, students have suggested:

1. Provide cleanliness in classrooms and washrooms.
2. Provide Wi-Fi facilities.
3. Provide placements.
4. Provide internet or technology-based education.
5. Provide more guest lectures.



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